

**NOTICE OF MOTION****LABOUR GROUP****HOUSING REPAIRS**

This Council:

1. Recognises that the successive lockdowns have created a significant backlog of housing repairs to work through, however notes that this backlog needs to be cleared urgently, non-essential repairs need to be addressed, the 28-day target must be met, and the department should be recruited to full capacity;

Council therefore calls for:

1. An urgent officer report to be brought to the next full Housing Committee in November;
2. For this report to update Councillors on what steps are being taken to clear repairs backlog and hit targets of service delivery for residents;
3. For this report to include steps to improve customer communication on progress with repairs;
4. For this report to also identify key lessons that can be learned from local authorities such as Stoke-on-Trent who have in-sourced their housing repairs services and are already delivering improvements for residents.

Proposed by: Cllr Williams

Seconded by: Cllr Allcock

**Supporting Information:**

<https://www.stokesentinel.co.uk/news/stoke-on-trent-news/councils-housing-repairs-company-reports-4979733>

<https://www.theguardian.com/society/2019/may/29/bringing-services-back-in-house-is-good-councils>

<https://present.brighton-hove.gov.uk/documents/s132611/Options%20for%20future%20delivery%20of%20housing%20repairs%20planned%20maintenance%20and%20capital%20works.pdf>

